



# UK SAFER THEATRES CHARTER

**Management of theatrical venues have a duty to provide a safe environment for audiences and workers.**

## **We call on them to:**



**Publish** consistent and prominent announcements, both verbal and written, prior to shows, on tickets and in publicity materials stressing the high standards of behaviour expected from audiences.

- > Publish the policies and procedures that they have in place to deal with unacceptable conduct.



**Recognise** that high levels of alcohol consumption can create an unsafe environment for audiences and staff.

- > Publish risk assessments relating to the sale and consumption of alcohol in the whole venue, and specifically in auditoriums.
- > Publish door policies along with a risk assessment related to the admission of people who bring alcohol in and/or are deemed under the influence of alcohol or other substances.



**Enforce** a zero-tolerance policy towards anti-social behaviour, including intoxication; violent, abusive or discriminatory behaviour towards other members of the audience or staff.

- > This should include any behaviour that distracts, disrupts, and otherwise prevents members of the audience from enjoying the performance (including reference to the use of mobile phones and filming of performances or staff).



**Commit** to applying all policies, procedures and risk assessments consistently, equip workers with the necessary training, and ensure adequate and safe staffing levels.



**Ensure** sufficient resources and security staff to apply policies on admission, alcohol sales/consumption, and unacceptable behaviour.

- > This may include the use of CCTV and staff bodycams to gather evidence that may be passed to the police where appropriate.
- > These considerations should be detailed in all risk assessments.

**Everyone has the right to a safe and enjoyable theatre experience.**